



AQUARION
Water Company

Media Advisory

CONTACT:

Adrienne C. Vaughan
(203) 336-7624

Aquarion Announces New Telephone System

NORWELL, Massachusetts, April 22, 2005 – Aquarion Water Company of New Hampshire has installed a new telephone system for its New Hampshire Operations, company officials announced today. “We heard from our customers and this new system provides them with the local touch they want when contacting customer service,” said Larry Bingaman, senior vice president of operations for Aquarion Water Company.

The new system improves efficiency by allowing customers to dial 603-926-3319 or 1-800-403-4333 and press extension 9 for a water emergency, extension 2 for customer service and extension 6 for water quality updates. Callers also may continue to connect to office personnel by entering individual extension numbers. The new system also will route all incoming calls through Aquarion’s New Hampshire Office.

Aquarion Company's principal business is public water supply. Through its Sea Cliff and Aquarion Water Company subsidiaries, it is one of the 10 largest investor-owned water utilities in the U.S., serving 211,000 homes and businesses, or approximately 677,000 people, in 53 Connecticut, New York, Massachusetts and New Hampshire communities. Aquarion Water Company of New Hampshire provides high-quality water for some 8,500 residential and business customers, or more than 19,000 people.

XXX

Note: For more information on Aquarion Company and its subsidiaries, please contact us on the Internet at www.aquarion.com.