Aquarion Water Company Announces
Water Main Replacement Project in Mystic

Water Infrastructure Upgrades Scheduled to Begin March 18

BRIDGEPORT, CONN. – March 11, 2019 – Aquarion Water Company today announced a water main replacement project beginning March 18 on Gravel Street in Mystic. The project will then move to Clift Street in late April, followed by Pearl Street in June. Additional water main replacements on Bank Street and Academy Lane will begin in July with work projected to be completed by late 2019.

The project, which will replace 8,150 feet of water main, is part of an ongoing program to improve Aquarion’s water distribution system and to ensure the highest quality water. The infrastructure upgrades will also help to reduce leaks and water main breaks that can cause service interruptions.

During the project, customers in the area may experience temporary service disruptions or discolored water. Aquarion recommends customers store water in their refrigerators for drinking and cooking in case these circumstances arise. Customers also should refrain from washing laundry if their water is discolored. Prior to resuming use, customers should run their cold-water faucets until the water appears clear.

“We greatly appreciate residents’ patience during this project,” said Michael Hiltz, Aquarion’s Manager of Utility Programs. “We will work closely with our customers, contractors, and town officials to coordinate the work and minimize any disruptions.”

Due to construction, customers should expect minor traffic delays and possible detours during the working hours of 7:00 a.m. to 5:00 p.m. Plainville, CT-based Mizzy Construction will be serving as the contractor for the water main replacement project.
To keep customers informed about scheduled/unscheduled work, Aquarion utilizes a CodeRED notification system to call affected customers. Aquarion encourages customers to sign up for this free service at www.aquarionwater.com/codered.

Customers with project-related questions may contact John Farrell, Aquarion’s Pipeline Coordinator, at (203) 362-3048. For service or water-related issues, please contact Aquarion Customer Service at 1-800-732-9678.

About Aquarion Water Company:

Aquarion Water Company is the public water supply company for more than 625,000 people in 52 cities and towns throughout Connecticut, as well as serving customers in Massachusetts and New Hampshire. It is the largest investor-owned water utility in New England and among the seven largest in the U.S. Based in Bridgeport, CT, it has been in the public water supply business since 1857. Across its operations, Aquarion strives to act as a responsible steward of the environment and to assist the communities it serves in promoting sustainable practices. Aquarion Water Company is a wholly-owned subsidiary of Eversource.

For more information on Aquarion Water Company, please visit www.aquarionwater.com or www.facebook.com/aquarionwater.

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