FOR IMMEDIATE RELEASE
3/2/17

Media Contacts:
Bruce Silverstone
Vice President – Corporate Communications
Aquarion Water Company
Phone: (203) 336-7658

Peter Fazekas
Director – Public Relations
Aquarion Water Company
Phone: (203) 336-7651

State Issues New Water Supply Emergency Order in Darien, Greenwich, New Canaan and Stamford

Department of Public Health’s Order Continues Mandatory Irrigation Ban

BRIDGEPORT, Conn. – March 2, 2017 – As a result of a new request by the Aquarion Water Company, the Connecticut Department of Public Health (DPH) has issued a second water supply emergency order in Darien, Greenwich, New Canaan and Stamford. This is in accordance with Connecticut General Statute 25-32b allowing DPH to make this declaration.

This new order helps increase the likelihood of refilling the Greenwich and Stamford reservoir systems. As of February 17, 2017, the Greenwich system was approximately 68 percent full, while the Stamford system measured 61 percent full. These systems are typically 88 percent full this time of year.

The new order continues the irrigation ban in Darien, Greenwich, New Canaan and Stamford, while permitting some specific outdoor water uses. These outdoor uses include:

- Using fire hydrants for fire protection, fire training, and flushing of sewers, or where a threat to public health or safety may exist
- Repairing or testing of a new or existing automatic irrigation system
- Using drip irrigation, soaker hoses, and hand-watering
• Irrigating nursery stock at a commercial plant nursery
• Power washing of residences and commercial buildings
• Watering of golf course greens and tees, but not fairways
• Filling or adding water to pools used for private or public recreational purposes
• Using water for Industrial and commercial air conditioning
• Washing boats and motor vehicles
• Using ornamental or display fountains where the water used is being recycled
• Using water for dust control at construction sites
• Using water for municipal street sweeping

Aquarion Water Company President and CEO, Charles V. Firlotte, said, “This second DPH order enables Aquarion to meet water needs for human consumption and fire protection, while allowing for a variety of daily outdoor water uses in Darien, Greenwich, New Canaan and Stamford.”

About Aquarion Water Company:
Aquarion Water Company is the public water supply company for more than 625,000 people in 51 cities and towns throughout Connecticut, as well as serving customers in Massachusetts and New Hampshire. It is the largest investor-owned water utility in New England and among the seven largest in the U.S. Based in Bridgeport, Conn., it has been in the public water supply business since 1857. Across its operations, Aquarion strive to act as a responsible steward of the environment and to assist the communities it serves in promoting sustainable practices.

For more information on Aquarion Water Company and its subsidiaries, please visit


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