



AQUARION
Water Company

Stewards of the Environment

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Contact:

Lorraine Bukowski
Public Relations Manager
(203) 336-7662

Aquarion Water Company Resumes Improvement Project

Aquarion Water Company continues to upgrade its infrastructure in the Stonington/Groton area with a water main re-lining project at Lords Point that will begin August 15. Relining the 8-inch water mains, installed in 1990, will improve water quality for customers on Alley Way, Ashworth Avenue, Boulder Avenue and Extension, Charles Street, Hampton Street, Hill Avenue, Hopkins Street, James Street, Langworthy Avenue, Lindberg Road, Joy Avenue, Maple Street, Noyes Avenue, Oak Street, Open Way, Quarry Path, Skipper Street, Walnut Street and Wolcott Avenue.

Temporary above-ground water mains, hydrants and service lines will provide water to Aquarion customers during the project, which should be completed around Thanksgiving.

Residents in the Lords Point area may experience temporary traffic disruptions while work is underway. Customers may lose service for a brief time or find their water discolored when workers are in their neighborhood. Discoloration results from the disturbance of naturally occurring minerals in the mains, such as iron and manganese. Aquarion recommends customers store water in their refrigerators for drinking and cooking in case these circumstances arise. Customers also should refrain from washing laundry if water is discolored. Once work on the street is done for the day, people experiencing discolored water should allow cold water to run from their bathtub faucet(s) at full force until it is clear. After that, they may wish to check other inside faucets and run those as necessary.

Customers with questions about the project should call Aquarion Project Manager Steve Glowa at (203) 362-3061. For service or water issues, customers should call Aquarion Customer Service at 1-800-732-9678.

“We appreciate residents’ patience during this project,” said Judy Simpanen, Aquarion’s Operations Manager for the Stonington/Groton area. “We are working closely with our contractors and local officials to coordinate the work and minimize disruption.”

Aquarion Water Company is the public water supply provider for more than 580,000 people in 39 communities throughout Connecticut, as well as five in Massachusetts and three in New Hampshire. It is the largest investor-owned water utility in New England and among the seven largest in the U.S. Based



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in Bridgeport, CT, it has been in the public water supply business since 1857. Across its operations, Aquarion strives to act as a responsible steward of the environment and to assist the communities it serves in promoting sustainable practices.

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